



# Information Technology Services

President  
**Dr. Joe Bertolino**

VP for Information Technology Services & Chief Information Officer  
**Scott Huston**

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Professional Services Specialist 3  
**JoAnn Kocher**

ITS Finance Administrator  
**Karen James**

Director of Information Systems & Business Intelligence  
**Walead Abdrabouh**

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Associate Director Information Systems  
**Brian Cole**

Associate Director of IT Help Desk Services  
**Peter Gallagher**

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Information Security Officer  
**Demetrios Roubos**

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Director of Production  
**Mark Jackson**

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Associate Director Production Services  
**Shannon Aungst**

Director of IT Infrastructure and Communications  
**Joe Loefflad**

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Associate Director IT Infrastructure and Communications  
**Brian Gormley**