

# Division of Student Affairs Program Review

The Richard Stockton College of New Jersey

February 20, 2014



## **DIVISION OF STUDENT AFFAIRS**

THOMASA GONZALEZ, Vice President for Student Affairs

**DONNA S. WANAT**, Assistant to the Vice President/Institutional Research Associate

JOHN SMITH, Director of Student Affairs Operations

JOHN IACOVELLI

Dean of Enrollment Management

**ALISON HENRY** 

Associate Dean of Enrollment Management

**Enrollment Management** 

Financial Aid

**DEE McNEELY-GREENE** 

Associate Vice President for Student Affairs

PEDRO SANTANA

Dean of Students

**Dean of Students** 

Residential Life

Student Rights & Responsibilities

**LONNIE FOLKS** 

Director of Athletics and Recreation/Athletics Director

Athletics & Recreation

**CRAIG STAMBAUGH** 

**Associate Dean of Students** 

**Event Services & Campus Center Operations** 

Free-To-Be Child Care

**Student Development** 

STEPHEN DAVIS

**Associate Dean of Students** 

Career Center

**Educational Opportunity Fund Program** 

Wellness Center

TOM O'DONNELL

**Assistant Dean of Students** 

Veteran Affairs



## VISION & MISSION

#### **VISION**

The Division of Student Affairs is dedicated to transforming our students into globally aware, productive citizens who are life-long learners with the ability to work toward common solutions locally, nationally and globally. We will accomplish this transformation in a learning environment that provides memorable, high quality experiences designed to enhance intellectual curiosity and nurtures personal and interpersonal growth.

### **MISSION**

The Division of Student Affairs, through teamwork, collaboration, innovation and excellence, delivers comprehensive co-curricular services designed to enhance campus life, increase student retention and graduation rates, prepare students for their careers, stimulate higher academic achievement and inspire meaningful community involvement.

## **SWOT ANALYSIS**

## STRENGTHS

- Strong third party recognition for the College from US News & World Report, Princeton Review, and Kiplinger's
- Integrated strategic planning bolsters institutional viability
- Athletic teams are competitive on regional and national levels
- Established database of alumni mentors from multiple industries assists students with career exploration
- Academic and co-curricular experiences for EOF (Educational Opportunity Fund) students have increased retention
- Step UP!, a bystander intervention program, yields increased education on conflict resolution techniques and resources
- Residential occupancy has increased during difficult economic times
- Commitment to diversity (e.g. programming, gender inclusive housing)
- Stockton College is ranked 15th in the Nation for 2014 Military Friendly Schools, leading to increased enrollment of student veterans

#### **OPPORTUNITIES**

- Study tours and study abroad programs prepare students for global economy/workforce and increase international student enrollment
- E-learning provides larger audience with learning opportunities
- Inclusion in the College's strategic planning process to focus on career readiness and employment outcomes
- Partner with Academic Affairs to ensure that curriculum is aligned with employers' needs
- Increasing the level of faculty support promoting Career Center initiatives
- Career Center external review to assess the structure and services and develop a strategic plan
- National Coalition Building Institute further integrates diversity values across the College
- Align co-curriculum with Essential Learning Outcomes
- Leverage the Unified Science Center to prospective students, parents, and guidance counselors
- Faculty ambassadors present at high schools to enhance recruitment
- Collaborations with International Services allows the residential experience to "globalize" and increase the international student population

#### **WEAKNESSES**

- · Budget constraints inhibit program growth
- Limited early warning mechanisms to identify and support "atrisk" students, especially freshmen
- Increasing cost of campus housing conflicts with 50% residential student enrollment goal

#### **THREATS**

- · Rowan University's "Triple Threat"
- · Student loan indebtedness
- Geographic location does not attract corporate recruiters
- The federal College Scorecard devalues liberal arts education
- Migration to other colleges/universities due to availability of majors and classes





# 2012-2013 DIVISIONAL GOALS

In concert with the goals of the College's strategic plan, maximize the quantity and retain the quality and diversity of our new students.

- Implement Strategic Enrollment Management Plan (SEMP)
- Increase coordination of retention
- Incorporate international education in SEMP

Support curricular and deliver co-curricular learning opportunities for students' personal and interpersonal growth, in a safe environment, in concert with the College's Essential Learning Outcomes.

- Increase financial aid literacy
- Incorporate Essential Learning Outcomes in Residential Life curriculum
- Enhance employment opportunities for students
- Expand support to at-risk student population
  - Goal met
     Goal partially met
     Goal abandoned

Learning Engagement Global Perspectives Sustainability



# 2012-2013 DIVISIONAL GOALS

Develop and refine technological resources to ensure effective and efficient delivery of student support services.

- Utilize StarRez database mobile application
- Contribute to implementation of Banner Relationship Management Module\*
- Explore utility of Org Sync database
- Integrate data transmission through social media and mobile devices

Examine and redefine assessment methodology and practice in the Division.

- Support implementation of Education Testing Services surveys
- Study attrition of students to community colleges
- Study findings of Admitted Student Questionnaire

Provide professional development opportunities for professional, managerial and support staff.

Coordinate cohort-based development.

<sup>\*</sup>Software for platform no longer supported



# SELECTED HIGHLIGHTS 2012-2013

#### **ENROLLMENT:**

• Largest freshmen classes in the College's history for fall 2012 and fall 2013; 1003 and 1069, respectively.

#### STUDENT LIFE:

- The Career Center worked with the School of Business to provide alumni mentors to present at internship orientation sessions.
- The Career Center met with Academic Advising to be more connected with the advising process, emphasizing promoting services and programs to undecided students; volunteered to accept precepting responsibilities.
- Financial Aid developed nine self-help videos on the financial aid process.
- The CARE (Coordinated Actions to Retain and Educate)
   Program recruited 39 tutors with the support of the Alpha Lambda Delta Honors fraternity.
- The Office of Student Rights and Responsibilities instituted a web based sexual assault reporting form.
- The Office of Residential Life offered intentional programs during RA training on community building and inclusion.

- Stockton's Veteran's Day Program on November 11 honored military heroes. A memorial program took place in Veterans Park.
- "Military Times" named Richard Stockton College as one of the top 15 Veteran Friendly colleges in the Nation.
- The Wellness Center developed a crisis response activation procedure for dissemination to the campus community.

#### **ATHLETICS**

- 14 of the 17 sports teams had a cumulative team GPA of 3.0 or higher.
- Allison Walker was named NJAC Coach of the Year for volleyball.
- Michelle Andre was named NJAC Coach of the Year for field hockey.
- Women's Lacrosse team had an inaugural non-conference season this fall. The spring 2014 roster will include 20 players.
- Men's soccer team won 2013 ECAC Metro Region Championship.
- · Every fall team sport qualified for conference playoffs.





# 2013-2014 DIVISIONAL GOALS

In concert with the goals of the College's strategic plan, maximize the quantity and retain the quality and diversity of our new students.

- Strategic Enrollment Management Plan (SEMP) implementation
- Incorporate international education in SEMP
- ELS Educational Services Inc.
- Expand support to at risk student population
- CARE program evaluation
- Coordinate dialogue in retention efforts

Support curricular and deliver co-curricular learning opportunities for students' personal and interpersonal growth, in a safe environment, in concert with the College's Essential Learning Outcomes.

- Promote inclusion and equity
- Residential Life curriculum incorporating Essential Learning Outcomes
- Expand counseling services to veteran students
- Develop competitive women's lacrosse team





# 2013-2014 DIVISIONAL GOALS

Develop and expand technological resources to ensure effective delivery of student support services.

- Service e-learning students
- Integration of data transmission through social media and mobile devices
- Instructional videos

Strategically plan, implement and assess programs and services in light of global higher educational trends.

- Engage consultant on division strategic planning FY 2014-2018
- Assess offices/programs for strategic alignment
- Student Development Action Plan

Learning Engagement Global Perspectives Sustainability



## New Positions\*:

Career Center, Assistant Director	\$77,125
Financial Aid, Clerk Typist (A-06, step 4)	\$45,618
Wellness Center: Adaptive Tech. Spec.	\$70,585
Wellness Center: Coord. Disability Specialist	\$89,295
Dean of Students, TES & Non-salary Technology	\$19,196

## Personnel

Adjustment/Reclassification	\$25,000
Student Worker (minimum wage increase)	\$15,000

## Non-salary

Technology	\$20,000
Program Development	\$250,000
Professional Development	\$25,000

Total: \$636,819



<sup>\*</sup>Salary including benefits

# FY 2015 BUDGET PRIORITY REQUESTS

## New Position\*:

Career Center, Assistant Director	\$77 <i>,</i> 125
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## Personnel

Adjustment/Reclassification	\$25,000		
Student Worker Minimum Wage	\$15,000		

## Non-salary

Technology	\$20,000	
Program Development	\$250,000	
Professional Development	\$25,000	

## **Total:** \$412,125



<sup>\*</sup>Salary including benefits



Project Description	Office	Funding Source	Estimated Cost
	Athletics and	Institution	\$20,000,000
	Athletics and Recreation	Institution	\$4,000,000
Addition to current structure	Free To Be	Institution	\$250,000
Office relocation (*)	Residential Life	Institution	\$1,000,000
Total			\$25,250,000
[*] Office Relocation: \$500,000 to \$1,000,000 Option 1: Build 5,000 s/f facility = \$1,000,000 Option 2: Renovate existing = \$500,000			



# OPERATING EXPENSES FY 12-14 & FY 15 BUDGET REQUESTS

	FY12 Actual Expenses	FY13 Actual Expenses	% Change 12-13	FY14 Total Expenses Projected to 6/30/14	% change 13-14	FY15 Budget Request (with new priority requests)	% Change 14-15
Full/Part-time Staff*	\$5,641,897	\$5,874,126	4.1%	\$6,133,981	4.4%	\$6,201,642	1.1%
TES	\$197,598	\$194,023	-1.8%	\$185,194	-4.6%	\$185,194	0.0%
Student Worker/ Grad Student Worker	\$158,059	\$169,370	7.2%	\$199,395	17.7%	\$214,395	7.5%
Faculty/Staff Support**	\$68,670	\$69,743	1.6%	\$65,625	-5.9%	\$65,625	0.0%
Total Salary	\$6,066,224	\$6,307,262	4.0%	\$6,584,195	4.4%	\$6,666,856	1.3%
Total Non-Salary***	\$1,220,311	\$1,296,005	6.2%	\$1,531,360	18.2%	\$1,826,360	19.3%
Total Expenses	\$7,286,535	\$7,603,267	4.3%	\$8,115,555	6.7%	\$8,493,216	4.7%

<sup>\*</sup> Full-time and Part-time Salary Does Not Include COLAS



<sup>\*\*</sup> Faculty/Staff Support Includes Expenses from Institutional Dedicated Funds, E.G., Orientation and Supplemental Staff Services for Salaries

<sup>\*\*\*</sup> Total Non-salary Actual Expenses Include Institutional Dedicated Funds and Fee-funded Programs, E.G., Student Fellowships, Graduation, Yearbook, Orientation, Post-season Tournaments, External Counseling Services and ASL interpreter

# **APPENDICES**

- Division of Student Affairs Organizational Chart
- Strategic Plan Overview



# DIVISION OF STUDENT AFFAIRS ORGANIZATIONAL CHART







