AtlantiCare

2023 Stockton Co-Op Positions

Anticipated weekly hours: 37.5

Information Technology

I. Position: Customer Support Desk Associate

Key Duties

- Ensures proper computer/application operation so that end users can accomplish appropriate tasks
- Receives, prioritizes, and documents end user help requests
- Responsible for maintaining the functionality of the Data Center
- Initiates, monitors, and documents scheduled jobs, tasks, and assignments

Key Learnings

- Time management
- Customer service and communication skills
- Data Center functionality

II. Position: Junior Software Developer

Key Duties

- Creates, tests, implements, and maintains the organization's web site, intranet, and web applications
- Analyzes and provides solutions to overcome software problems using the latest web technologies
- Demonstrates knowledge of developing web sites and applications using a variety of technologies

Key Learnings

- IT applications and systems
- Web applications
- Customer service and communication skills