

**Position Title: Crowd Control Officer**

<b>Department:</b> Security	<b>FLSA Code:</b> Hourly
<b>Number of Positions:</b>	<b>Access Code:</b> A
<b>License Type:</b> Casino Employee	<b>Job Code:</b> 5504
<b>Salary Grade:</b> H12	

**About the Role**

The Crowd Control Officer enforces Company Security/Safety Regulations for Casino/Hotel/Dayclub and Nightclub.

**Position Responsibilities**

- Stops all inappropriate behavior immediately in a professional manner.
- Responsible for checking guests' identification to ensure they are age appropriate. Enforces capacity regulations
- Maintains constant vigilance to ensure the safety of patrons, team members and company property.
- Responsible for accurate reporting and completing Incident Reports and/or other reports as necessary
- Responsible for ensuring guest safety through surveying and watching the crowd at all times.
- Works to prevent and resolve altercations among guests
- Control access points to secured areas
- Assist with check points and security procedures
- Respond to altercations and assist with ejections
- Assist with unruly guests of the venue

**Essential Functions**

- Exposure to casino related environmental factors including but not limited to secondhand smoke, excessive noise, and stress related to servicing customers in a high pressure and fast paced environment
- Must be able to stand for an entire shift and be able to move throughout the Casino/Hotel areas
- Must be able to lift/push/pull up to 50 lbs

**What's Required**

- High school diploma or equivalent required
- Previous experience in night club security preferred; casino security or law enforcement experience desired
- The ability to effectively communicate in English

Must be able to handle all types of guest related situations