



Position Title: Pool Supervisor

Department: Activities & Recreation	FLSA Code: Hourly
Number of Positions:	Access Code:
License Type: NLR	Job Code: 5020
Salary Grade: S15	

About the Role

The Pool Supervisor reports to the Manager of Beach/Pool/Recreation and is responsible for the guest experience as it relates to beach and pool operations and adherence to standard operating procedures.

Position Responsibilities

- Responsible for guest safety in beach and pool areas.
- Monitor and adjust pool chemicals as required.
- Schedule team members according to business volumes.
- Monitor and notify management of all out of order equipment, while promptly placing an approved out of order sign on equipment.
- Always observe weather and operating conditions and suspend operations during hazardous conditions or inclement weather.
- Promote positive guest relations through prompt, courteous, and efficient service.
- Evaluates team member performance and assists in coaching and development of team members.
- Maintain and monitor inventory levels for all required items.

Essential Functions

- Exposure to casino related environmental factors including but not limited to secondhand smoke, excessive noise, and hectic environments.
- Exposure to outside weather elements.
- Ability to work under pressure in a fast-paced environment with multiple priorities.
- Must be able to stand, sit, bend and be able to move throughout the property.
- Must be able to lift/push/pull up to 50 pounds
- Must be able to work holidays, weekends, and flexible hours.
- Physically capable of using the required equipment and/or tools specific to the position.

What's Required

- Minimum one (1) year of supervisory experience in high volume resort, hotel, or cruise line required.
- Ability to effectively communicate in English (Read, Write, Speak & Understand).
- CPR and first aid certifications required. water safety certification preferred.

