

<b>Job Profile #:</b>	15982   11091	<b>Grade:</b>	Union – Hourly   3
<b>Job Profile Title:</b>	Model   Cocktail Server TD (Union)	<b>FLSA Status:</b>	Non-Exempt
<b>Position Title:</b>	Model   Cocktail Server	<b>Uniform Requirement (Yes/No):</b>	Yes

Become one of the stars behind The SHOW and become part of the world's most powerful entertainment brands. Our Company has one exciting mission: ***To entertain the human race.***

**PRIMARY PURPOSE**

It is the primary responsibility of the Model Cocktail Server to expedite guests' drink orders and provide beverage and bus service. All duties are to be performed in accordance with departmental and company policies, practices, and procedures.

**PRINCIPAL DUTIES AND RESPONSIBILITIES:**

- Provide and expedite beverage orders for guests
- Maintain cleanliness and stock of assigned area, side station, tables, and POS station
- Perform on-stage in comedy act, photo-shoots and other marketing events for purpose of developing and marketing the brand, attend activities outside of venue
- Actively use social media to engage the guest in an immersive and interactive experience
- Collect money and follow all proper cash handling and comp procedures
- Focus on the development of a personal clientele list
- Maintain assigned wardrobe and/or costumes in accordance with established standard
- Resolve guest complaints within scope of authority; otherwise refer the matter to management; notify supervisor and/or Security of all unusual events, circumstances, missing items, or alleged theft
- Assist management with training and mentoring new employees as requested
- Perform other job-related duties as requested

**SUPERVISION:**

None

**MINIMUM REQUIREMENTS:**

- Work varied shifts, to include weekends and holidays

**PREFERRED:**

- High School diploma or equivalent
- Two (2) years' experience as a cocktail server in a similar high-volume bar or nightclub
- Modeling experience
- Experience working in a nightclub and/or entertainment venue
- Food and beverage/cocktail service experience
- Experience using social media platforms
- Bilingual, with English as a primary or secondary language

**CERTIFICATIONS, LICENSES, REGISTRATIONS:**

- Alcohol Awareness Card
- Health Card | Food Handler Card
- Non-Gaming License where applicable

**KNOWLEDGE, SKILLS, AND ABILITIES:**

- Knowledgeable of beverages on menu, including characteristics of wine and champagne by the glass, major wines, liquor brands, beer, non-alcoholic beverages, designated glassware, terminology, and garnishes
- Able to wear designer clothing with flair and techniques associated with modeling industry requirements
- Posture, gestures, movement and walking should reflect the innovative fashion industry aesthetics
- Knowledge of health, safety and sanitation regulations
- Knowledgeable of computers and Point of Sale (POS) systems
- Able to effectively communicate in English, in both written and verbal forms
- Excellent customer service skills and interpersonal skills to effectively communicate with all business contacts

**PHYSICAL REQUIREMENTS & WORKING CONDITIONS:**

- Indoor working conditions with hot and cold surfaces, steam, and wet floors
- Moderate to high noise levels
- Able to walk or stand on various surfaces for long periods of time
- Physical ability to access all areas of the venue, withstand prolonged standing, stretching, bending, kneeling, and lifting and carrying items weighing at least 50 lbs.

\*This is not intended to include every duty or responsibility of the job nor is it intended to be an all-inclusive list of the skills and abilities required to do this job.

This position may require strenuous physical activities and exposure to pipe, cigar and/or cigarette smoking. An ability to work a flexible schedule, including extended hours, weekends and holidays may also be required.

If you are an individual with a disability and need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please click the following link: <http://www.mgmresortscareers.com/careers/contact-us.aspx>

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**Physical/Sensory Requirements & Work Environment Form**

This is a required checklist for attachment to Position Descriptions. It clarifies the smallest components of the mental and physical requirements of the job. Check all areas that are essential in performing the job, according to the essential functions section in the position description guidelines. Signatures are to be obtained at the time of interview for the position.