



## **JOB DESCRIPTION**

Job Title: Retail Sales Representative  
Position Number: 664384  
Department: Hotel Operations  
Classification: Hourly  
Reports To: Retail Sales Representative  
License Description: CER

### **ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Drives sales through engagement of customers,
- Greets and receives customers in a friendly, professional, and welcoming manner.
- Working with fellow co-workers and management to keep retail space clean and always organized.
- Maintain product on sales floor and filling backstock throughout assigned shift.
- Responsible for a point-of-sale register and accepting credit cards, cash, comps or in payment of retail items.
- Verifying identity of customers when using comps as a form of payment for retail items.
- Exhibit conduct in accordance with all Gaming Commission Regulations, Federal and State laws and regulations, and Golden Nugget and departmental policies and procedures.
- Consistently deliver positive, courteous and professional guest service in all interactions with guests, visitors, vendors and fellow employees.
- Demonstrate a commitment to ensuring responsible gaming and responsible alcohol service.
- Performs any other duties as assigned.

### **EDUCATION/EXPERIENCE/SKILLS REQUIRED:**

High school diploma and at least one (1) year retail experience including cashiering. Good verbal and written communications skills required. Flexible work schedule including nights, weekends, and holidays. Excellent customer service skills preferred. Must have or be able to obtain Casino Employee Registration (CER) license upon hire. Ability to stand extended periods of times.

If you require alternative methods throughout the application process, contact Golden Nugget Human Resources at 609-441-8474 or via email: [GNACHRInfo@gnacm.com](mailto:GNACHRInfo@gnacm.com)