How to Make a Loan Change

Need to make an adjustment to or cancel your Federal Direct Subsidized/Unsubsidized, Graduate PLUS or Private/Alternative Loans? Follow the instructions below to complete an electronic loan change.

Step 1: Log on to the goStockton Portal

Step 2: Click on the Financial Aid tab

Step 3: Select the "Make a Loan Change" graphic on the left-hand side of the page

Note: This electronic loan change form is only for student borrowers. For Parent Plus loan adjustments or cancellations, the parent borrower must send an email to finaid@stockton.edu detailing the loan change request. The email must be sent from the email address on the PLUS loan application for our office to process the request.

Step 4: Follow the prompts within the form, detailing your request

Be sure to select which loan or loans you would like to adjust or cancel as well as enter current and revised loan amounts.

Step 5: Submit the form

Your loan change will be forwarded to the loan officer for review and processing. Please monitor your goStockton portal and allow 2 to 3 business days to complete your request.

For additional information, please visit our website: stockton.edu/finaid

QUESTIONS?
Contact us at 609.652.4203 • stockton.edu/finaid • finaid@stockton.edu
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